# APRICOT 2015 Conference Survey

## 1. How satisfied were you with the conference venue (Fukuoka International Congress Centre)?
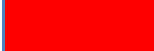
| Response | Chart | Percentage | Count |
|---|---|---|---|
| Very satisfied | | 52.1% | 25 |
| Satisfied | | 29.2% | 14 |
| Neutral | | 18.8% | 9 |
| Dissatisfied | | 0.0% | 0 |
| Very dissatisfied | | 0.0% | 0 |
| | | **Total Responses** | **48** |

## Comments:

| # | Response |
|---|---|
| 1. | The layout was very well planned, with plenty of meeting and seating places, and good circulation around most of the exhibitors.  Well done! |
| 2. | Venue spread out over many floors made it very hard for socializing. |
| 3. | Too far from the main hotel. |
| 4. | Big enough. Easy to come from Fukuoka Airport. |
| 5. | distanced from shops/restaurants |
| 6. | Conference venue itself was great, but to many hotels where far away and there where very few lunch / drink opportunities near by. A lot of guests stayed in the Hilton which was a 15-20 minute taxi ride both ways. Too few lounge areas or places to sit down comfortably. |
| 7. | I prefer a conference hotel over a convention center, because then more people are in the same place.  Since there was no official hotel, everyone was scattered around the city and it made it harder to connect with people. |
| 8. | Actually somewhat dissatisfied, however, I am not sure there is much to be done about. I realize the conference to almost too big for a hotel, but it takes away from the ability to be together before and after. The meeting rooms were fine outside of the opening and closing where the seats were really uncomfortable. 5th floor rooms were fine. |
| 9. | It was great except for the location. It's always nicer if conference venues are near to subways or train lines. |
| 10. | Interesting technical content to cover most up to date technical development issues covered. |

| 11. | Just fit for the scale of the conference, brandnew and clean. |
| 12. | we had bus but far from station... |
| 13. | 1. The conference overall was a good place for network providers and relevant stakeholders to meet. |
| | 2. Content-wise there were a few good sessions that allows one to gain new knowledge or learn about development in the region. A lot of it were just rehash of the same old stuff that or listening to the same people or people topics that was already presented at other events. Please do a survey of what the attendees want to hear - there was no serious attempt to take feedback during the event - especially on content, speakers and delivery. I realize there is a mobile app for doing this but it was not really promoted. I doubt that you got any feedback on it. |

## 2. How satisfied were you with the conference catering?

| Response | Chart | Percentage | Count |
|----------|-------|-----------:|------:|
| Very satisfied | | 38.8% | 19 |
| Satisfied | | 42.9% | 21 |
| Neutral | | 10.2% | 5 |
| Dissatisfied | | 8.2% | 4 |
| Very dissatisfied | | 0.0% | 0 |
| | | **Total Responses** | **49** |

## Comments:

| # | Response |
|---|----------|
| 1. | High quality food, but too many sweets!  I suggest to include more healthy options.  Coffee was poor and often ran out before the end of the breaks. Also, please can we specify availability of espresso coffee in future. |
| 2. | Excellent food. |
| 3. | Offering was minimal, coffee wasn't great. |
| 4. | Looks the same every single day and not enough vegetables. |
| 5. | The food was quite good. |
| 6. | There wasn't much variety in the dishes, and they were very quick to run out.  There was a lack of "local" foods as well, from my perspective. |
| 7. | Wish the venue were closer to outside restaurants. |
| 8. | The dessert was good. |
| 9. | The food was generally western-style and very bland. I was disappointed there was little |

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| | Japanese food. | | | | | | |
| 10. | Best throughout my decade experience! | | | | | | |
| 11. | No Japanese foods... | | | | | | |
| 12. | A lot of people complained about the coffee, but hey half were tea drinkers so chill! | | | | | | |

## 3. How satisfied were you with the quality of the keynote presentations?

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Did not attend | Total Responses |
|---|---|---|---|---|---|---|---|
| David Lassner | 2 (4.2%) | 0 (0.0%) | 3 (6.2%) | 18 (37.5%) | 19 (39.6%) | 6 (12.5%) | 48 |
| Elise Gerich | 1 (2.1%) | 0 (0.0%) | 5 (10.4%) | 18 (37.5%) | 18 (37.5%) | 6 (12.5%) | 48 |
| Ryugo Hayano | 1 (2.1%) | 1 (2.1%) | 1 (2.1%) | 12 (25.5%) | 22 (46.8%) | 10 (21.3%) | 47 |

### Comments:

| # | Response |
|---|---|
| 1. | Presentations where great, no need to relive the glory days of R&E networks all the time though. |
| 2. | On PC, this looks good. But, with my iPhone, this survey looked same as the 1 or 2. And the top most item is "Very Dissatisfied". |
| 3. | Elise's history talk would have been better suited to a different stream. |
| 4. | It's probably time to bring a bit more known people to everyone not just people who the PC knows. Some suggesstions: Linus Torvalds, Tim Berners Lee, Vint CERF. Again - get feedback from the people. |

## 4. How satisfied were you with the quality of the program sessions?

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Did not attend | Total Responses |
|---|---|---|---|---|---|---|---|
| Opening Plenary | 2 (4.3%) | 1 (2.1%) | 4 (8.5%) | 18 (38.3%) | 15 (31.9%) | 7 (14.9%) | 47 |
| APAN Working Group | 1 (2.2%) | 2 (4.3%) | 2 (4.3%) | 8 (17.4%) | 4 (8.7%) | 29 (63.0%) | 46 |
| APOPS sessions | 1 (2.3%) | 0 (0.0%) | 1 (2.3%) | 10 | 12 | 20 | 44 |

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| | | | | | (22.7%) | (27.3%) | (45.5%) | |
| Peering forums | 2 (4.3%) | 1 (2.2%) | 0 (0.0%) | 10 (21.7%) | 18 (39.1%) | 15 (32.6%) | 46 |
| Internet measurement | 1 (2.3%) | 0 (0.0%) | 3 (7.0%) | 6 (14.0%) | 7 (16.3%) | 26 (60.5%) | 43 |
| SDN Panel | 0 (0.0%) | 0 (0.0%) | 5 (11.1%) | 7 (15.6%) | 2 (4.4%) | 31 (68.9%) | 45 |
| IPv6 Single Stack now or later | 1 (2.2%) | 1 (2.2%) | 3 (6.7%) | 8 (17.8%) | 5 (11.1%) | 27 (60.0%) | 45 |
| Practical implementation of BGP community | 0 (0.0%) | 0 (0.0%) | 1 (2.3%) | 2 (4.7%) | 5 (11.6%) | 35 (81.4%) | 43 |
| Network security | 0 (0.0%) | 1 (2.3%) | 3 (7.0%) | 7 (16.3%) | 7 (16.3%) | 25 (58.1%) | 43 |
| RPKI deploment panel | 0 (0.0%) | 0 (0.0%) | 1 (2.3%) | 3 (7.0%) | 2 (4.7%) | 37 (86.0%) | 43 |
| Technical operations | 1 (2.3%) | 0 (0.0%) | 2 (4.7%) | 5 (11.6%) | 4 (9.3%) | 31 (72.1%) | 43 |
| APCERT sessions | 0 (0.0%) | 0 (0.0%) | 0 (0.0%) | 5 (11.6%) | 6 (14.0%) | 32 (74.4%) | 43 |
| APNIC Plenary | 1 (2.2%) | 1 (2.2%) | 2 (4.4%) | 9 (20.0%) | 13 (28.9%) | 19 (42.2%) | 45 |
| IPv6 Readiness measurement | 1 (2.3%) | 0 (0.0%) | 2 (4.5%) | 9 (20.5%) | 6 (13.6%) | 26 (59.1%) | 44 |
| IANA Stewardship transition progress session | 0 (0.0%) | 0 (0.0%) | 3 (7.0%) | 4 (9.3%) | 8 (18.6%) | 28 (65.1%) | 43 |
| Cooperation SIG | 0 (0.0%) | 0 (0.0%) | 2 (4.7%) | 2 (4.7%) | 6 (14.0%) | 33 (76.7%) | 43 |
| Policy SIG | 0 (0.0%) | 2 (4.7%) | 3 (7.0%) | 7 (16.3%) | 8 (18.6%) | 23 (53.5%) | 43 |
| Closing Plenary | 1 (2.2%) | 1 (2.2%) | 1 (2.2%) | 14 (31.1%) | 14 (31.1%) | 14 (31.1%) | 45 |
| APNIC AGM sessions | 0 (0.0%) | 0 (0.0%) | 2 (4.7%) | 7 (16.3%) | 7 (16.3%) | 27 (62.8%) | 43 |
| NIR SIG | 0 (0.0%) | 0 (0.0%) | 2 (4.8%) | 2 (4.8%) | 2 (4.8%) | 36 | 42 |

|   | (85.7%) |
|---|---------|

## Comments:

| # | Response |
|---|----------|
| 1. | Can't attend RPKI deploment panel, due to parallel to NIR SIG |
| 2. | Would be great if the survey allows detail comments on the speakers, and topics discussed for each session. For instance there a a lot of items discussed during the Policy SIG, some were useful but some like discussion on Abuse could have happened elsewhere. I encourage the organisers to do a survey on what partipants want to hear or change and provide this to the PC for consideration.  The more variety in terms of the content the better! |

## 5. Which APAN working group did you attend?

| # | Response |
|---|----------|
| 1. | Network Engineering |
| 2. | None |
| 3. | n/a |
| 4. | Identity and Access Management |
| 5. | Medical |
| 6. | Just briefly attended to Medical and Agricultural working groups. |
| 7. | NETWork Engineering Workshop |
| 8. | none |
| 9. | bgp |
| 10. | n/a |
| 11. | Medical |
| 12. | Network Security |
| 13. | Network Security, Medical |
| 14. | Network Engineering |
| 15. | Backbone |
| 16. | Network Engineering |
| 17. | None |
| 18. | Network Engineering |
| 19. | Can't remember now |
| 20. | Medical, Agriculture |

## 6. How satisfied were you with the APAN working group?

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Very satisfied | | 16.7% | 7 |
| Satisfied | | 19.0% | 8 |
| Neutral | | 11.9% | 5 |
| Dissatisfied | | 4.8% | 2 |
| Very dissatisfied | | 0.0% | 0 |
| Did not attend | | 47.6% | 20 |
| | | **Total Responses** | **42** |

### Comments:

| # | Response |
|---|---|
| 1. | I thought that they were too difficult to understand for me. |
| 2. | It was a good in-depth assessment of Poodle which security researchers would have liked, however, may not be that useful for network operators. |
| 3. | The one presentation given at the Backbone group seemed very vendor-centric, and indeed the vendor was along with the presenter to answer questions and provide support. |
| 4. | canceled without notice |
| 5. | I am not part of APAN but really appreciate their presence because it is an opportunity to learn what they are up to and have a discussion. I would like to see other AP* groups to have their open sessions during the conference week. As it makes the content more interesting for a lot of people |

## 7. How satisfied were you with the quality of the tutorials and workshops?

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Did not attend | Total Responses |
|---|---|---|---|---|---|---|---|
| Internet Resource Management | 0 (0.0%) | 0 (0.0%) | 1 (2.4%) | 4 (9.5%) | 0 (0.0%) | 37 (88.1%) | 42 |
| MPLS based Metro Ethernet | 0 (0.0%) | 0 (0.0%) | 2 (4.8%) | 0 (0.0%) | 3 (7.1%) | 37 (88.1%) | 42 |
| RIPE NCC | 0 (0.0%) | 0 (0.0%) | 0 (0.0%) | 3 (7.1%) | 4 (9.5%) | 35 | 42 |

| | | | | | | (83.3%) | |
|---|---|---|---|---|---|---|---|
| Measurement tools workshop | | | | | | (83.3%) | |
| RPKI Tutorial and Hands on | 0 (0.0%) | 0 (0.0%) | 1 (2.4%) | 4 (9.5%) | 2 (4.8%) | 35 (83.3%) | 42 |
| Internet Routing Registry | 0 (0.0%) | 0 (0.0%) | 2 (4.8%) | 2 (4.8%) | 2 (4.8%) | 36 (85.7%) | 42 |
| IPv6 Workgroup session | 0 (0.0%) | 0 (0.0%) | 2 (4.8%) | 3 (7.1%) | 2 (4.8%) | 35 (83.3%) | 42 |
| APAN Workshops | 0 (0.0%) | 2 (4.5%) | 1 (2.3%) | 3 (6.8%) | 3 (6.8%) | 35 (79.5%) | 44 |

## Comments:

There are no responses to this question.

## 8. How satisfied were you with the overall quality of the conference speakers?

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Very satisfied | | 25.0% | 12 |
| Satisfied | | 64.6% | 31 |
| Neutral | | 10.4% | 5 |
| Dissatisfied | | 0.0% | 0 |
| Very dissatisfied | | 0.0% | 0 |
| | | **Total Responses** | **48** |

## Comments:

| # | Response |
|---|---|
| 1. | There are, occasionally, speakers that mumble or speak too quickly, but for the most part it was very understandable. |
| 2. | Some very good speakers were relegated to stream sessions in small groups, when they should have been in Plenary sessions. |
| 3. | Overall it was ok - but I think more could be done to improve the content based on what people would like to hear not just what organisers feel |
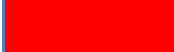
## 9. How satisfied were you with the APRICOT 2015 social events?

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Did not attend | Total Responses |
|---|---|---|---|---|---|---|---|
| APRICOT Opening Reception (FICC) | 2 (4.4%) | 0 (0.0%) | 3 (6.7%) | 14 (31.1%) | 16 (35.6%) | 10 (22.2%) | 45 |
| Peering Cocktail (Sun Palace) | 1 (2.3%) | 0 (0.0%) | 0 (0.0%) | 5 (11.4%) | 13 (29.5%) | 25 (56.8%) | 44 |
| Tech Girls Get Together (Sun Palace) | 0 (0.0%) | 0 (0.0%) | 1 (2.3%) | 1 (2.3%) | 3 (6.8%) | 39 (88.6%) | 44 |
| APRICOT Closing Social (Hotel Okura) | 2 (4.3%) | 1 (2.2%) | 2 (4.3%) | 9 (19.6%) | 15 (32.6%) | 17 (37.0%) | 46 |
| APNIC AGM Closing dinner | 0 (0.0%) | 0 (0.0%) | 0 (0.0%) | 5 (11.9%) | 8 (19.0%) | 29 (69.0%) | 42 |

## Comments:

Social events were really useful to meet with people!

## 10. Overall, how satisfied were you with APRICOT 2015?
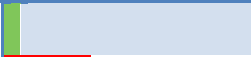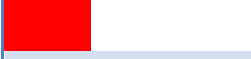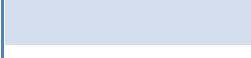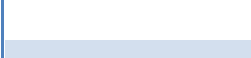
| Response | Chart | Percentage | Count |
|---|---|---|---|
| Very satisfied | | 44.9% | 22 |
| Satisfied | | 49.0% | 24 |
| Neutral | | 6.1% | 3 |
| Dissatisfied | | 0.0% | 0 |
| Very dissatisfied | | 0.0% | 0 |

| | Total Responses | 49 |
|---|---|---|

## Comments:

| # | Response |
|---|---|
| 1. | I realized that my interests are too narrow now. I need to know more things. Thanks for letting me know I still don't know so many things. |
| 2. | First-timer! And I wish that I could make it more often. |
| 3. | Overall satisfied and as a frequent attendee it is time to make some changes to the contents of the conference to make it attractive to new comers. Of course keep it technical but make it a forum the the technical folks from AP* come, meet and learn! |

## 11. How satisfied were you with your visit to the APNIC Member Services Lounge?

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Very satisfied | | 4.5% | 2 |
| Satisfied | | 25.0% | 11 |
| Neutral | | 0.0% | 0 |
| Dissatisfied | | 0.0% | 0 |
| Very dissatisfied | | 0.0% | 0 |
| Did not visit | | 70.5% | 31 |
| | | Total Responses | 44 |

## Comments:

APNIC people are always helpful!

## 12. Did you make use of the APNIC Hostmaster Consultation service?

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Yes | | 10.6% | 5 |
| No | | 89.4% | 42 |
| | | Total Responses | 47 |

### 13. If you answered Yes above, was your APNIC Hostmaster Consultation:

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Very useful | | 66.7% | 4 |
| Useful | | 16.7% | 1 |
| Neutral | | 0.0% | 0 |
| Not useful | | 16.7% | 1 |
| | | **Total Responses** | **6** |

### Comments:

There are no responses to this question.

### 14. Was it easy to find all the information you needed to participate at APRICOT 2015 on the conference website?

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Yes | | 83.7% | 41 |
| No | | 16.3% | 8 |
| | | **Total Responses** | **49** |

### Comments

| # | Response |
|---|---|
| 1. | Well, unless I realized that the calendar offered there was replaced by the Mobile App ;( and the Mobile App on Android and Website did not work on monday afternoon |
| 2. | There were limited agenda. I hope we can get more presentation materials or some more details on the website earlier like few months ago. |
| 3. | The mobile website was a bit disappointing. During the event, what is important? Location details, and talks happening *on the day*. Websites are smart enough to know what day of the conference it is. The APRICOT mobile website needs to use such smarts. |

### 15. Did you use the APRICOT Mobile App?

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Yes | | 77.6% | 38 |

| No | | 22.4% | 11 |
|---|---|---|---|
| | **Total Responses** | | **49** |

## 16. If your answer is Yes, how satisfied were you overall with the Mobile App?

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Very satisfied | | 15.0% | 6 |
| Satisfied | | 25.0% | 10 |
| Neutral | | 32.5% | 13 |
| Dissatisfied | | 15.0% | 6 |
| Very dissatisfied | | 7.5% | 3 |
| N/A | | 5.0% | 2 |
| | **Total Responses** | | **40** |

## 17. Did you use the Mobile App to:

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Customize your agenda | | 71.1% | 27 |
| Network with colleagues | | 39.5% | 15 |
| Find information on sponsors | | 21.1% | 8 |
| Use the maps | | 28.9% | 11 |
| N/A | | 15.8% | 6 |
| | **Total Responses** | | **38** |

## 18. Did you use the networking functionality offered by the Presdo Match website to connect with colleagues and friends?

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Yes | | 37.5% | 18 |
| No | | 56.2% | 27 |
| N/A | | 6.2% | 3 |
| | **Total Responses** | | **48** |

**Comments:**

| # | Response |
|---|---|
| 1. | Did not seem to be available on Android. Please fix Android version for the future! |
| 2. | App was unstable |
| 3. | Yes, after I used the other website and moved all my calendar schedule to the Presdo Match website, but it was a big mess anyway |
| 4. | I hope I could get the list in one page. Moving to middle of the list was really painful when we have so many pages. |
| 5. | Very useful |
| 6. | the mobile app was not kept up to date, thus it was difficult to see changes to the schedule reflected in the mobile app. Additionally, there was often no information on what a particular segment was about. |
| 7. | A few obvious outages, but when it was up, it was awesome! |
| 8. | Only used a little - it was interesting but I remain undecided if I like it. |
| 9. | good function |
| 10. | Not useful. Facebook is better. |
| 11. | did not realize the service |
| 12. | Hope more attendees use this app |
| 13. | There are many other, in my opinion, better conference app - please ask around and actually try it yourself before doing a trial. |

## 19. The APRICOT mobile app and networking site was a trial. Should this or a similar service be made available for future APRICOT conferences?

| Response | Chart | Percentage | Count |
|---|---|---|---|
| Yes | | 72.3% | 34 |
| No | | 6.4% | 3 |
| Don't know | | 21.3% | 10 |
| | | **Total Responses** | **47** |

## 20. Did you find the conference offered enough networking opportunities for you?

| Response | Chart | Percentage | Count |
|---|---|---|---|

| | | | |
|---|---|---|---|
| Yes | | 87.8% | 43 |
| No | | 12.2% | 6 |
| | | **Total Responses** | **49** |

## Comments:

| # | Response |
|---|---|
| 1. | Event needs critical mass for this to work. This was a great event because it brought together many different people and communities. |
| 2. | I wanted to meet more people, but couldn't find those people actually. |
| 3. | I was expecting to see more silver and bronze sponsor representants and network supporters. |
| 4. | The mobile app or equiv made this meeting far better to get some outside business done. |
| 5. | Some more structured networking would be nice. Combining lightning talks with a social environment (like the NOG BoF) is very effective. |
| 6. | There should be a better mechanism to allow people to meetup or know who is at the conference. |

## 21. Are there any other comments you would like to provide to us about the conference?

| # | Response |
|---|---|
| 1. | Please provide drinking water in all the conference rooms (not needed at all seats, but at least a table with dispenser at the back). |
| 2. | Conference network was not stable. Sometimes WIfi connection was disconnected, and could not connect to wifi. And Internet reachability was not good. It was unstable and slow. |
| 3. | I mean, don't use limits like 50 messages, that just limited myself in exploration of new people and I switched to use linkedin, push it up to 100 and everyone should be fine. |
| 4. | Too many ix peering operators. Need more domestic carriers represented. |
| 5. | I hope I can get more presentation materials online. |
| 6. | Japan is a challenging country to navigate for people not speaking Japanese. A venue closer to restaurants with tips of where you can be helped in English would have really been appreciated. A lot of networking - which is the primary reason to attend APRICOT - happens outside of the conference hours as well.<br><br>This will obviously not be an issue in Auckland next year but perhaps something to keep in mind next time we're in Japan or countries with similar situations. |
| 7. | Great organization! |

| | |
|---|---|
| 8. | Thanks for a great first-timer experience. |
| 9. | A good experience overall. |
| 10. | Well done overall as always. |
| 11. | I personally like the inclusion of a little more content that relates to security, I hope to see this develop. |
| 12. | Wireless Network names and passwords should be printed at the attendees' badges. |
| 13. | The program info and location info on APRICOT app (iOS) was not accurate. I missed a few sessions because of that. Please make sure the info there is accurate in the future. I am sure attendees will rely on it more if so. |
| 14. | This was my second APRICOT. I will attend next year. |
| 15. | Mobile apps' OS backward compatibility needs to be improved significantly. This apps looks like to be made for people with newest model of handheld devices. |
| 16. | Better technical content is needed. |
| 17. | For APRICOT App, it would be great if it can export events to calender (I don't think it could.). |
| 18. | Despite my criticisms above :-) APRICOT2015 was a great event overall. Organisation-wise it was smooth and kudos to everyone. My complaints are basically in the content and the lack of serious effort to get feedback on the contents during the event. |
| 19. | For the new comer, it took sometimes to locate and attend suitable and useful sessions. |